

Graham Sanders



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<https://www.grahamsanders.org/>

Experience



Customer Service Representative

Flynn Restaurant Group

Jun 2020 - Present (11 months +)

As a CSR, I assist our customers and strive to provide superior service. I routinely assist my fellow team members with cash handling, order placement, and ensuring quality products are received by our clients quickly and efficiently.



Associate (Temporary/Store Closing)

JCPenney

Jul 2020 - Oct 2020 (4 months)

Serving as a cashier in the customer service department, I routinely interacted with every customer to ensure they left JCPenney with a positive experience! I assisted our customers with purchases, exchanges, account payments, and general inquiries. When I was not on the register, I was assisting my fellow associates with everything from stocking, merchandising, and facing, to moving and unloading palettes.



Writing Center Tutor

Holmes Community College

Jul 2017 - May 2018 (11 months)

I provided one-on-one tutoring and customer service for the Holmes Community College English Department. I assisted students of various backgrounds in learning English, grammar, the use of Microsoft Office, and conducting academic research.

Education



Mississippi State University

Bachelor of Science - BS, Computer Science

2018 - 2022



Holmes Community College

2017 - 2018

Skills

Customer Service • Programming • Research • Microsoft Office • C (Programming Language) • English